AFFINITI

Proposal: Wide Area Network
470 # 190007695

Prepared for:
Silver Valley Unified School District
Robert Saffel
35320 Daggett Yermo Rd
Yermo, CA 92398
(760) 254-2916

From:
AFFINITI

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Affiniti SPIN #: 143037344

Date Prepared: January 9, 2019

Proposal Valid for 90 Days

Rob - R. Saffel

AFFINITI

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Silver Valley Unified School District
35320 Daggett-Yermo Rd
Yermo, CA 92398

January 9, 2019

Subject: Wide Area Network RFP Response

Affiniti, LLC is pleased to submit the following Response to the Silver Valley Unified School District request for pricing. Our proposal is a partnership-focused collaboration to design and implement a cost-effective, technically superior, scalable, and support-driven solution.

Affiniti's K-12 and Libraries experience is unparalleled in the market, and our commitment to the connected classroom drives our innovative technical solutions and customer-centric project and support teams. We have expanded our network to deliver broadband to over 300,000 students nationwide with over $170 million in approved E-rate funding-to-date.

Affiniti realizes this infrastructure requires a major investment from Silver Valley Unified School District, as you look to offer the community effective state-of-the-art digital services. We are committed to delivering the most affordable and innovative solution to meet your current and future needs, and to ensuring this network provides a significant return on investment in enabling educational excellence and administrative efficiencies.

Enclosed is our proposal, which demonstrates Affiniti's understanding of the services sought and our ability to deliver these solutions in a cost-effective manner.

We thank you in advance for your consideration of our proposal, and for the opportunity to deliver this critical project to your stakeholders. Please do not hesitate to contact me with any questions or concerns, regarding our response.

Regards,

Chip White

Chip White
Vice President Sales
chip.white@affiniti.com
(303) 916-1653

AFFINITI

Western Plains Library System

Wide Area Network
470 # 190007695

Table of Contents

EXECUTIVE SUMMARY

Affiniti, LLC is a leading provider of wireless wide area networks (WAN), voice services (VoIP), and Internet service to K-12 Schools and Libraries, designed to meet the needs of the education market. Affiniti's network services simplify the complexities of data, voice, and video convergence, as well as provide network security and protection -- 24 hours a day, 365 days each year. Affiniti proudly supports hundreds of school districts and libraries, and 300,000+ students across the United States.

SUPERIOR SOLUTION OFFERINGS

Affiniti realizes that the environment for each of our customers is different. Our philosophy is to design and build a network that meets current and future needs, and is based upon each individual customers' technology initiatives and budget.

Affiniti:

- Utilizes "best-in-breed" equipment from industry leaders to deliver WAN, VoIP, and Internet solutions
- Designs solutions to provide end-to-end Quality of Service (QoS) delivering superior voice, video, and data to classrooms
- Deploys a VoIP service that utilizes QoS-enabled network to deliver extremely high quality voice connections
- Enables the delivery of cost-efficient and reliable education technology solutions (such as distance and multimedia learning)
- Offers a unique, competitive advantage of being able to rapidly and effectively build our Education Partner's network - even *outside the E-Rate cycle, if necessary* – so the needed solution is rapidly deployed and meets the required timeline.

PRICING CONSISTENCY THROUGHOUT THE CONTRACT

- Affiniti's WAN, Internet, and VoIP services have been consistently approved for Priority 1 funding under the E-Rate program.
- Affiniti's Education Partners ("EP's") have the option to:
  - Make no capital expenditures
  - Pay no upfront costs, and
  - Delay billing until their network is installed
- Regardless of which pricing option is chosen, all pricing remains consistent over the full-term of the contract.

SERVICE EXCELLENCE

Our commitment to outstanding Education Partner satisfaction has continuously ranked Affiniti as one of the leading companies in customer satisfaction of all business-to-business service providers across the nation, as rated by a leading independent customer satisfaction research firm. The majority of Affiniti's Education Partners rate Affiniti services in a category ranging from: "Maximum Customer Satisfaction" to "World-Class."

Affiniti doesn't simply talk about customer satisfaction, it is part of the fabric and value system of the whole Affiniti team. All Affiniti services are backed by the Affiniti Commitment Code -- a written document that provides each Education Partner with assurances that Affiniti's #1 goal is to provide total customer satisfaction.

Simply put, Affiniti excels at delivering customer satisfaction.

QUALITY SERVICE WITH MONEY-BACK GUARANTEES

Affiniti ensures our networks meet specific availability commitments by having Service Level Agreements (SLAs) which detail customer rebates incurred if specific availability metrics are not achieved.

Affiniti services are supported by network, security, and VoIP professionals in our Network Operations Center (NOC). Our Education Partners consider these professionals as an extension of their IT team.

Affiniti networks are continually and proactively monitored and serviced 24/7/365. Affiniti will offer rebates for missing the 24/7/365 availability needed by our Education Partners.

PROFESSIONAL EXPERTISE WITH PROVEN E-RATE EXPERIENCE

The Affiniti difference is its people. This is visible in all aspects of Affiniti's business; from design to E- Rate expertise to operations.

Affiniti's Services:

- Have enjoyed successful applications for Priority 1 E-Rate funding time and time again
- Are backed by our dedicated E-Rate experts with years of Program experience assiting our Education Partners with FCC 471 technical assistance, invoicing, and compliance matters.

LOWER TOTAL COST OF OWNERSHIP

Affiniti offers great flexibility in meeting the business requirements of each Education Partner by offering options such as:

- No upfront costs to build
- No billing until the network goes live
- No capital expenditures

Affiniti knows firsthand that E-Rate funds can help make having a state-of-the-art, fully managed network an affordable reality. We also know that having this network managed by a team of innovative, committed professionals is more cost effective than purchasing and managing a district-owned solution. The fact is that buying, operating, and maintaining the complex and evolving technology needed over the long-term is quickly outweighed by allowing Affiniti to take care of the design, maintenance, and day-to-day support (and yes, headaches) of a world-class system.

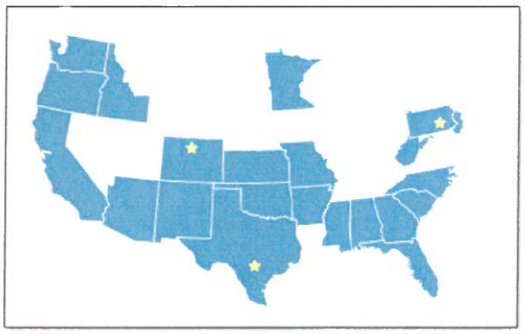
When one conducts a cost analysis based on
value, there is really only one choice to make
– Affiniti, LLC.

ABOUT AFFINITI

Headquartered in Austin, Texas, Affiniti delivers advanced broadband services to public and private organizations across the United States. Affiniti has three major regional offices with support centers in Broomfield, Colorado, Austin, Texas and Lebanon, Pennsylvania. Affiniti has employees with decades' long experience in providing broadband and VoIP services to community anchor institutions (CAIs) such as schools, hospitals, and government agencies.

Affiniti's network infrastructure spans over 50,000 square miles across 25 states, with services deployed across the country. Affiniti directly serves over 300,000 students at thousands of education sites. Affiniti has extensive experience with the federal E-rate program, as the K-12 market is a primary focus for the company.

Affiniti Services Include:



- Wide Area Network Transport
- High-Speed and Dedicated Internet Access
- Managed VoIP
- Hosted VoIP / SIP Trunking
- Managed Services
  - Managed Routing and Configuration Management
  - Managed Firewalling/ Content Filtering
- Wholesale and ISP services
- Data Center Backup/Recovery
- Managed WiFi
- Infrastructure as a Service, including Data Center Backup/Disaster Recovery
- Caching Services

Affiniti was formed and is backed with the financial stability of a private investment firm, who supports the company's targeted expansion growth with access to capital. Affiniti has continued to seamlessly operate the network assets assumed from Affiniti's incorporation in 2012, which largely merged the assets and operations of two leading broadband providers who had operated K-12 networks for over 15 years.

Affiniti's commitment to customer satisfaction and superior network services is the driving force behind the historically high rate of customer retention and contract extension terms being executed for major customer accounts. Affiniti places high priority in building customer relationships, and focuses on developing long-term partnerships with customers, helping to strengthen local bonds and explore creative solutions for each unique region and the specific challenges it may face.

AFFINITI'S E-RATE EXPERIENCE

As one of the nation's largest providers to the E-Rate market, Affiniti has over 15 years of in-depth experience working with the Universal Service and Administrative Company's E-Rate program processing hundreds of related transactions each month, and the company maintains full compliance with all E-rate processes and requirements, including timely filings, invoice processing and document retention.

Given the significant amount of business in the education market, Affiniti has extensive experience in working with the E-Rate process, and understands the importance of this Program and the intense, detailed administrative work involved in working through the process. Affiniti also has E-Rate experts on staff who manage service provider responsibilities for the E-Rate process, including post-award assistance for customer Item 21 Attachments, PIA reviews, and other E-rate issues that may arise. We have a dedicated E-Rate administrator responsible for our E-rate Center of Excellence, in addition to having experienced counsel with comprehensive and extensive experience with USAC-SLD and the FCC.

SILVER VALLEY UNIFIED SCHOOL DISTRICT

Request for Proposal, eRate Year 22 (2019-2020) Wireless (Microwave) or Equivalent WAN Backhaul System, District-Wide
[Proposal: 2019-01-WAN]

Service Provider Notices, Criteria and Contract Requirements

- The requirements outlined in this document will apply to all contracts entered into as a result of the posting of (2019-2020) Year 22 E-Rate Form 470/471.
- Bids can be submitted within the 28-day posting period but are not required until the bid due date. **There will not be a job walk**. Refer to attached drawings and instructions.
- All questions regarding this RFP must be submitted in writing via email by 12:00PM Wednesday, January 09, 2019. Answers or addendums will be replied with and posted on the Silver Valley USD website. Questions can be emailed to erate@svusdk12.net, attention to Robert Saffel, Sr. Director Technology, Maintenance & Operations. Phone calls will not be returned.
- All bids are physically due, in writing, on or before ~~Wednesday, February 22nd, 2019~~ Friday, January 18, 2019, no later than 3:00PM at the Silver Valley USO District Office, Main Office, located at 35320 Daggett• Yermo Road or POB 847, Yermo, CA 92398.
- Clearly label your response to the address above and to the Attention of: Robert Saffel, Sr. Director Technology, Maintenance & Operations. E-Rate YR 15, RFP for Wireless (Microwave) or equivalent W A N Backhaul System, District-Wide. [2019-01-WAN]

Please note: USPS only delivers to POB. Yermo, CA is a rural area and you are responsible for a timely delivery. Check all delivery times and guarantees with the carrier of your choice. Bids received after the deadline will be rejected and returned to the bidder, unopened.

- There will not be a public bid opening. The winning bidder will be notified and all results will be posted on our district website; *www.silvervalley.k12.ea.us/District/Department/200-Educational• Technology-Services under the eRate menu link.*
- All bids will be evaluated using a Bid Evaluation Matrix. (See Figure 1, Page 2).
- All service providers must have and list a Service Provider Identification Number (SPIN) listed with USAC.

  Affiniti has read, understands, and will comply. See Attachment 10 – E-Rate SPIN & Green Light Status of the Bid Response.
- All State of California contracting license requirements for public schools apply. Any contractor providing work under these contracts shall have the appropriate license for the scope of work they are to perform. Low voltage cabling work requires a C-7 license. All electrical work requires a C-10 license. All contractors must be licensed for both C7 & C10 to work in California and be in good standing.
- Applicant expects each Service Provider to make themselves thoroughly familiar with any rules or regulations regarding the E-rate program.
- All contracts entered into as a result of the posting of this Form 470 will be contingent upon the specific funding of the FRN at the E-rate discount percentage rate on the Form 471.
- The maximum percentage the Applicant will be liable for is the pre-discount amount minus the funded amount as shown on the form 471 Block 5. The Service Provider will be responsible for invoicing the Schools and Libraries Division for the funded amount.
- No billing or work can take place before July 1, 2019 or prior to funding commitment from USAC.
- *The contractor is responsible for providing an FCC Registration Number (FRN) and proof of Green Light Status from the FCC. Any potential bidder found to be in Red-Light Status will be disqualified from participation in the bidding process and will be considered nonresponsive.*

  Affiniti has read, understands, and will comply. See Attachment 10 – E-Rate SPIN & Green Light Status of the Bid Response.
- All work is subject to the 100% approval of the project or purchase by the FCC under the E-rate discount program of the Telecommunications Act of 1996.
- No change orders will be allowed for the work resulting from this posting, addendum or questions.

- Additional terms and conditions are delineated in the specifications referenced in the 470's.
- The Service Provider will be required to send copies of all forms and invoices submitted to SLD prior to invoicing the SLD to the District for our records.

Service Provider Notices, Criteria and Contract Requirements (cont'd)

- *The Applicant reserves the right to deny any or all proposals associated with a particular form 470, even with SLD funding approval. The district reserves the right to accept the pricing proposal solely dependent upon SLD approval.*
- Prospective Service Providers will be required to submit three references, describing experience with comparable projects in the K-12 customer market, the appropriate CMAS contract (if applicable), their SPIN number and their FCC Registration Number (FRN). Failure to supply these documents will be considered grounds for disqualification.
  Affiniti has read, understands, and will comply. See Attachment 06 – References of the Bid Response.
- If providing electronic equipment quotes for switches/hubs/routers Service Providers must have all current manufacturers' certifications or proof of training.
- No sub-contractors can be used in order to meet CMAS, FCC or SPIN contract requirements. If requested, the service provider must be willing to have employees fingerprinted.
- Service providers must provide proof of insurance and bond.
  Affiniti has read, understands, and will comply. See Attachment 11 – Affiniti Evidence of Insurance & Attachment 12 – Ca_2018 Performance Bond Advice Letter of the Bid Response.
- Service providers must provide proof of Drug Free workplace policy.
- Affiniti has read, understands, and will comply. See Attachment 13 – Affiniti Drug Free Workplace Policy of the Bid Response.
- Service provider must include Performance and Payment bond at 2.5%.
- Affiniti has read, understands, and will comply. See Attachment 12 – CA_2018 Performance Bond Advice Letter of the Bid Response.

Right to Reject Any and All Quotes

We reserve the right to reject any or all proposals and to waive any informalities or regularities. The Service Provider's submission of a proposal is recognition of this right. In addition, the district reserves the right to fund, (proceed with project or purchase) or not to fund regardless of E-rate approval.

Evaluation Criteria

- Price will be the most heavily weighted factor in selecting the awarded vendor. Other evaluation criteria may include, but are not limited to:

Figure 1. Bid Evaluation Matrix

No.	Factor	Weight*
1.	Cost of eligible goods and services	25%
2.	Experience with district	20%
3.	Ability to deliver service at start of the funding year	10%
4.	Ability to deliver service throughout District's geographic region	15%
5.	Design/service/support of system meets district's needs	20%
6.	Vendor RFP meets District's specifications	5%
	Total	100%

*The District will score all responses submitted within the guidelines noted above, using a rubric scoring system.

SILVER VALLEY USD

TECHNICAL SPECIFICATIONS FOR *WIRELESS (Microwave) or Equivalent OR EQUIVALENT WAN BACKHAUL SYSTEM, DISTRICT-WIDE

WIDE AREA NETWORK, WIRELESS OR EQUIVALENT

The Silver Valley Unified School District will accept PROPOSALS for Wireless (Microwave) or equivalent or Equivalent WAN Backhaul System, District-Wide.

PROPOSALS must be received prior to 3:00 P.M. January 18th, 2019, in a sealed envelope labeled and addressed with the following information:

Robert Saffel, Sr. Director Technology, Maintenance & Operations
E-Rate YR 22, RFP for Wireless (Microwave) or equivalent W A N Backhaul System, District-Wide
2019-01-WAN

Silver Valley Unified School District
35320 Daggett-Yermo Rd.
Yermo, CA 92398

***[NO USPS to this address use PO* Box]**
Or
P.O. Box 847
Yermo, CA 92398

FAX: 760-254-1393

Proposals received after the above stated time will be returned to bidder unopened. Successful bidder will be notified by "the district'.

Proposals must be signed. A copy of the request for proposal is available at www.silvervalley.k12.ca.us. Please see eRate 470 Posting Link.

The Board of Trustees of the Silver Valley Unified School District reserves the right to accept or reject any and all proposals, to waive any irregularities in the proposals, to be sole judge as to the merit, quality and acceptability of materials proposed and their compliance to the specifications, if it be in the best interest of the District.

SILVER VALLEY UNIFIED SCHOOL DISTRICT

Request for Proposal, eRate Year 15 (2012-2013)
Wireless (Microwave) WAN Backhaul System, District-Wide

[Proposal: 2012-01-WAN]

INTRODUCTION

The Silver Valley Unified School District from now on referred to as "The District", desires to lease a high-speed state of the art aerial wireless (licensed microwave) WAN backhaul system to connect its various sites to the main district NOC. This connectivity will be designed to accommodate both the present and future digital application needs. The intent is to achieve an industry standard based infrastructure, which will enhance educational and administrative activities at all sites with the flexibility and support of future needs and activities. The lack of a fiber/ copper infrastructure in the area and between the school sites necessitates a full wireless or equivalent/ aerial solution.

"The District" is soliciting qualified telecommunications service providers to submit an installation and ongoing service bid for (including, but not limited to) equipment racks, digital equipment, data cabling, electrical circuitry and associated termination equipment as required. All equipment included in this request will be owned and maintained by the awarded service provider with no option for transfer of ownership to the lessee.

The infrastructure currently used to deliver Wide Area Network services to SVUSD is a fixed microwave wireless system with minimal use of fiber interconnections. This system is currently providing district school sites with a minimum of 500 Mbps up to 1.0 Gbps of Wide Area Network Access in a shared ring and spoke architecture, meaning that actual speeds delivered to schools are less, dependent upon actual usage of the network at any time. Due to the geographic region a microwave wireless solution has been the only solution to the district. SVUSD will also consider any and all Fiber WAN solutions. However any service provider submitting a fiber solution must include a transition plan and detailed time line.

This project is entirely contingent upon available funding from the federal E-Rate program (Schools and Libraries Division) and the California Teleconnect Fund (CTF). The Silver Valley Unified School District may or may not undertake the project at its sole discretion. In addition, "The District" will require that the awarded service provider ensure that all eligible components of service are filed with the California Public Utilities Commission (CPUC) and are eligible for the California Teleconnect Fund (CTF) discount.

This project encompasses the following:

1. The installation of a secure and dedicated wireless based WAN backhaul connection among the "The District" Office, which is the aggregate center (NOC) of the wide area network (1) and (6) remote locations (AEC, NES, YS, FIMS, LES and TVIS).

Affiniti has read, understands, and will comply

2. The installation of secure and dedicated connectivity between the "The District" Office which is the aggregate center of the wide area network (1) and the district's P2P Service Provider, the Spectrum Enterprise (1).

Affiniti has read, understands, and will comply

3. All sites (6) shall have a minimum data connection to the network of a minimum of 500 Mbps, full duplex and layer 2 capability. The backhaul connection between sites and the NOC shall accommodate the maximum aggregate speed of all sites on their respective segments.

Affiniti has read, understands, and will comply. Affiniti is also including pricing for the same 500 Mbps service that is running today for consideration and comparison. See Attachment 04 – Pricing of the Bid Response.

4. The service provider shall provide cost breakouts for 500 Mbs, 1Gbs, 2Gbs, and 5Gbs transmission speeds at the annual terms of 1 year, 3 year and 5 years.

Affiniti has read, understands, and will comply. See Attachment 04 – Pricing of the Bid Response.

5. The hand off connection between "The District" Office and the Spectrum Enterprise to SBCSS P2P connection shall have a minimum data connection of 10Gbs, with full duplex capability.

Affiniti has read, understands, however under Scope number 2, this service is listed as "This is already in place and not part of this bid" so Affiniti has not bid on this connection since it is handled between Customer and Spectrum.

6. The service provider is responsible to obtain all necessary right of ways necessary to this project.

Affiniti has read, understands, and will comply

7. The service provider is responsible for obtaining any and all permits and any geological / geographical studies needed to implement and complete this project. The District does not own existing antennae towers/ poles and the service provider cannot assume or approve the use of these poles for this project. The pole owners must grant permission to use these existing poles.

Affiniti has read, understands, and will comply

8. During the term of this contract, any changes in the routing of the fiber cable due to city infrastructure changes and/or requirements (street widening, new underground cabling requirements, etc.) will be the responsibility of the service provider at no expense to "The District."

Affiniti has read, understands, and will comply

9. The vendor will guarantee a 4-hour response time Service Labor Agreement on all network outages. Uptime is expected to be 99.9999%

Affiniti has read, understands, and will comply. Affiniti has provided a standard Service Level Agreement as Attachment 08 – Service Level Agreement to the Bid Response.

10. The proposal shall include the following cost breakouts for annual terms: 1 year, 3 year and 5 year. All terms must include the option to renew for up to 5 years. Pricing for these options must be included.

Affiniti has read, understands, and will comply. See Attachment 04 – Pricing of the Bid Response.

11. The proposal shall include the following cost breakouts for speed: 500 Mbs, 1Gbs, and 2 Gbs.
Affiniti has read, understands, and will comply. See Attachment 04 – Pricing of the Bid Response.

SCOPE OF PROJECT

1. **WIDE AREA NETWORK:** An aerial wireless licensed microwave backhaul system (fully licensed) to connect the following schools and NOC together in a redundant, fail-safe network. Connectivity shall be designed with the following transmission speed options, 5OOMbs, 1G bs, 2Gbs and 5Gbs.

   a. Newberry Springs Elementary School (Feed to Fort via American Tower)
   b. Yermo School
   c. Alternative Education Center
   d. Fort Irwin Middle School (Located on Fort Irwin Army Base, feed for other Fort sites)
   e. Tiefort View School (Located on Fort Irwin Army Base)
   f. Lewis Elementary School (Located on Fort Irwin Army Base)
   g. District Office Facilities (NOC)

   Affiniti has read, understands, and will comply. Affiniti is not able to price the redundant and fail-safe parts of this scope request. Those features are not E-Rate eligible and therefore not included in this RFP response for Category 1 funding. If awarded contract, non-E-Rate eligible options and costs will be provided to customer for consideration for out-of-pocket upgrades and costs.

2. **DIGITAL TRANSMISSION TO ISP:** Connectivity of 500 Mbps to 2 Gigabit (2000 Mbps) from Silver Valley Unified School District Office (aggregate point of the network) located at 35320 Daggett-Yermo Road, Yermo, CA 92398 to its P2P service node located on premise. This is already in place and not part of this bid.
Affiniti has read, understands, and will comply.

3. The main District Office facilities are to serve as the aggregate point for the network. The service may be delivered to the aggregate point at the design of the service provider as long as the minimum specified bandwidth is delivered.
Affiniti has read, understands, and will comply.

4. The backhaul segments shall accommodate for the total transmission rate of all sites that are aggregated on each segment. Backhaul segments between sites that do not accommodate for full transmission speeds will not be acceptable.
Affiniti has read, understands, and will comply.

5. Vendor must include the installation (one time) costs and monthly (ongoing) costs for all sites. Installation costs may be amortized into the monthly recurring charges over the term of the initial contract and must be identified in the response.
Affiniti has read, understands, and will comply.

6. The Minimum Point of Entry (MPOE) and Demarcation point at each site and in the Data Center at "The District" District Office shall be determined by Silver Valley Unified School District technical staff. All cost proposals must include pricing to install services to the MPOE and Demarcation point. All sites shall terminate on a fiber connection.
Affiniti has read, understands, and will comply.

7. Any planned network outages shall be coordinated with "The District" technical staff.
Affiniti has read, understands, and will comply.

8. An uptime guarantees of 99.9999% or better shall be provided on a 24x7 basis average over a seven-day period.
Affiniti has read, understands, and will comply. See Attachment 08 – Service Level Agreement for Service Metrics

9. The circuits shall be capable of carrying multiple data services such as computer networks, voice over IP, digital video, etc.
Affiniti has read, understands, and will comply.

10. All equipment necessary to provide this connectivity shall be provided by the service provider and with no option of transfer of ownership to "The District".
Affiniti has read, understands, and will comply.

11. All cabling, low and high voltage is the responsibility of the service provider and shall be included in this bid to the District. No Change Orders are allowed.
Affiniti has read, understands, and will comply.

12. Provide all accommodations for electrical power, where needed. Including but not limited to pathways, cabling, conduit, etc.
Affiniti has read, understands, and will comply.

13. Provide towers of adequate height and placement for unobstructed line of site.
Affiniti has read, understands, and will comply.

14. Vendor is responsible for any or all BLM, DSA, geological, geographical, local and state licensing and insurances for placement of any physical property, hardware or equipment.
Affiniti has read, understands, and will comply.

15. Equipment shall be new. No refurbished or used equipment will be accepted. Proof of new equipment shall be provided and verifiable.
Affiniti has read, understands, and will comply. Affiniti pricing, see Attachment 04 – Pricing of the bid response, includes these costs rolled into the monthly charge for the life of the term. Affiniti is also including the monthly charge for keeping the same 500 Mbps shared services that are currently being provided. Included in the pricing under the 36 month and 60 month options is a full electronic equipment upgrade and replacement. The 12 Month pricing does not include equipment swap as it is cost prohibitive, Affiniti will continue to utilize existing equipment if the buyer selects the 12 month option.

16. A minimum of 5OOMbs, connectivity will be required for all sites. Cost breakout for speed offerings is needed at 5OOMbs, 1G bs, 2 Gbs and 5Gbs for annual terms of 1 year, 3 year and 5 year. All terms must include the option to renew for up to 5 years. Price for these options must be included. The district will choose the annual term and speed that best meets the district's needs.
Affiniti has read, understands, and will comply. Affiniti has designed and priced a solution for 500 Mbps, as well as the current 500 Mbps shared services. Affiniti is unable to provide pricing for 1,000 Mbps or higher speeds to all sites currently due to geographic and technical limitations. Affiniti will, however, continue to seek out local providers to partner with and evaluate service options with the goal of lower costs and added stability of customer services as well as future potential upgrades.

17. Bidder shall create a matrix or spreadsheet that will include costs for each of the terms and speeds requested.
Affiniti has read, understands, and will comply.

18. In the event of power outages or loss of power, vendor provided gear shall remain powered on for a minimum of 1 hour.
Affiniti has read, understands, and is able to provide. However, this is not included in our standard package to all of our customers and therefore not E-Rate eligible. Affiniti will bid on the E-Rate eligible portions of this RFP. If awarded contract non-E-Rate eligible options and costs will be provided to customer for consideration for out-of-pocket upgrades and costs.

19. Outside equipment boxes are to be powder coated UV resistant white.
Affiniti has read, understands, and is able to provide. However, this is not included in our standard package to all of our customers and therefore not E-Rate eligible. Affiniti will bid on the E-Rate eligible ports of this RFP. If awarded contract non-E-Rate eligible options and costs will be provided to customer for consideration for out-of-pocket upgrades and costs.

20. Licensed frequencies are required.
Affiniti has read, understands, and will comply.

21. System shall be built so that one site does not cause failure of connected nodes (excluding DO).
Affiniti has read, understands, and will comply. Affiniti has designed a network focused on the minimum speed requirements requested by this RFP. However, due to geographical and technical limitations, Affiniti is not able to design a cost-effective solution without leveraging and utilizing existing sites to interconnect all of the locations. As such, there are similar upstream site dependencies that some sites will have to pass through in order to connect to the DO. If an upstream site is impacted by a service outage, and downstream site doesn't have another path across the Affiniti infrastructure in place, the downstream site will be impacted by the outage as well. Affiniti can work with the customer to design other backup solutions that are not E-Rate eligible. Should the customer be interested in these options after contract is awarded, Affiniti will work with the customer to on options and costs for consideration for out-of-pocket upgrades or improvements.

22. All vendor equipment installed shall be under repair maintenance at no cost to "The District" for the life of the contract agreement.
Affiniti has read, understands, and will comply.

23. Services cannot commence before July 1, 2019 and will begin upon receipt of the Funding Commitment decision letter from the Schools and Libraries Division.
Affiniti has read, understands, and will comply.

24. As the cut-over date for any new carrier is desired on **July 1, 2019,** SVUSD requires a transition plan to be provided with any proposal response from responsible suppliers that are not the current carrier. The plan is to include the resources to be dedicated to the transition, all costs associated with the transition, a timeline of actions with a completion target date for the supplier and for the SVUSD transition team. The transition plan is to outline the expectations the supplier team would have of SVUSD and the information or task SVUSD is to provide the supplier and the date any information or task would be required.
Affiniti has read, understands, and will comply. Affiniti has included a project specific Project plan in Attachment 05 – Project Plan & Project Management of the Bid Response.

25. The vendor shall provide three (3) references consisting of similar work and scope.
Affiniti has read, understands, and will comply. See Attachment 06 – References of the Bid Response.

26. The bid closing date/time will be January 19th, 2019 at 2:00PM as noted throughout this document. Addenda #1 restated January 18, 2019 at 2:00 PM
Affiniti has read, understands, and will comply.

27. Any bidder not meeting the requirements listed in this document will be deemed non-responsive and disqualified from the bidding process.
Affiniti has read, understands, and will comply.

Additional Notes:

Silver Valley USO is host to 7 school sites and the district office facilities. A fiber network joins the High School and the district office. The High School does not require a wireless WAN solution for Internet/ network connectivity. The district office is connected to a 1Gbs fiber P2P network for connectivity to the Internet via San Bernardino County Superintendent Schools. This connection is supplied by Spectrum Enterprise and is not part of this RFP,

This project will seek potential vendors to provide Silver Valley USD with a complete licensed, wireless (Microwave) or equivalent WAN backhaul system to connect all sites and district office for Internet and network connectivity.
Affiniti has read, understands, and will comply.

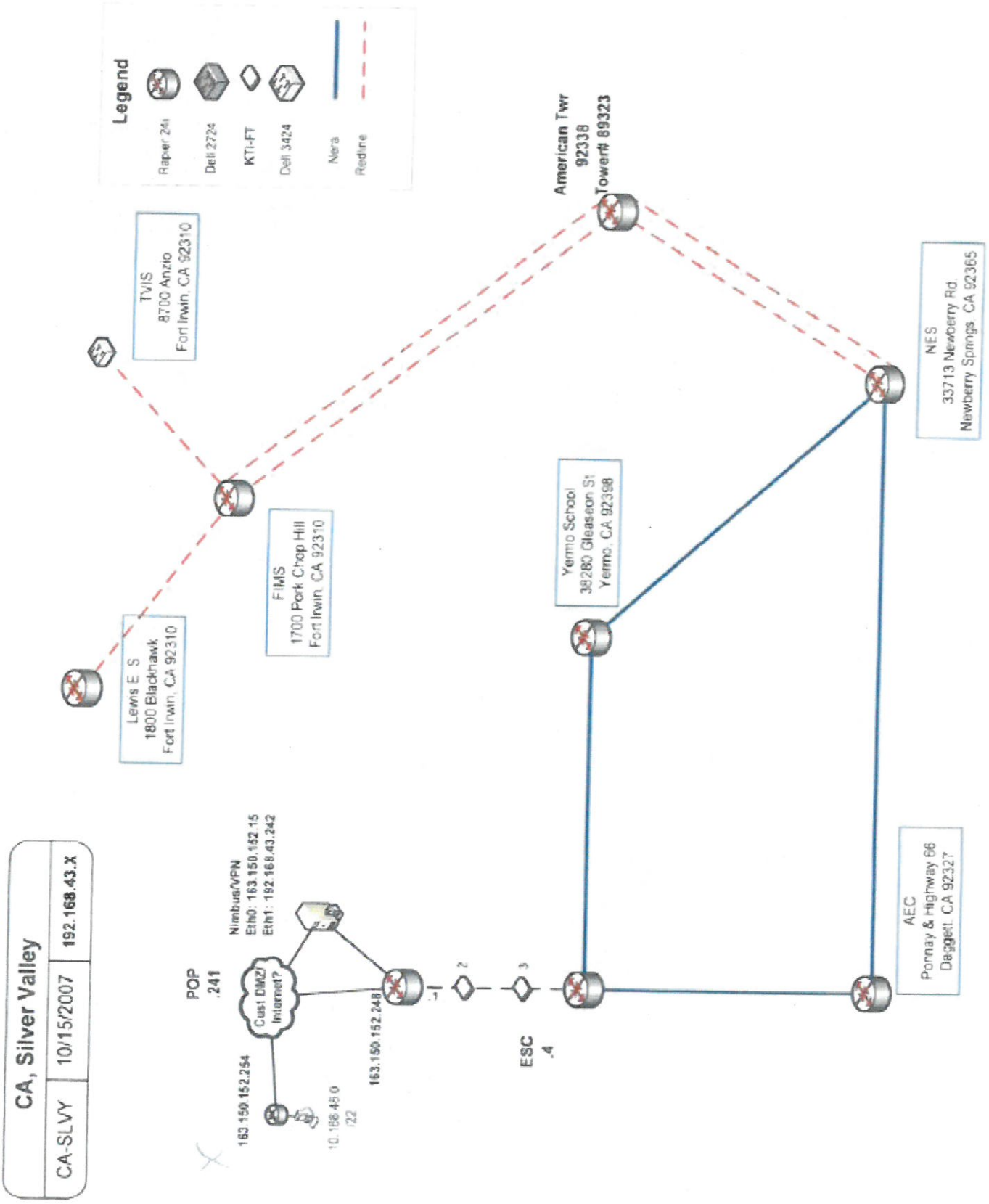
DISTRICT LOCATIONS -WIDE AREA NETWORK

a. **Alternative Education Center,** 33525 Ponnay, Daggett, CA 92327 Yermo, CA 92398
b. **Newberry Springs Elementary School,** 33713 Newberry Rd., Newberry Springs, CA 92365
c. **Yermo School,** 38280 Gleason St., Yermo, CA 92398
d. **Fort Irwin Middle School,** 1700 Pork Chop Hill, Fort Irwin, CA 92310
e. **Tiefort View School,** 8700 Anzio, Fort Irwin, CA 92310
f. **Lewis Elementary School,** 1800 Blackhawk Dr, Ft. Irwin, CA 92310
g. **District Office F acilities (NOC),** 3320 Daggett-Yermo Road, Yermo, CA 92398

SILVER VALLEY UNIFIED SCHOOL DISTRICT

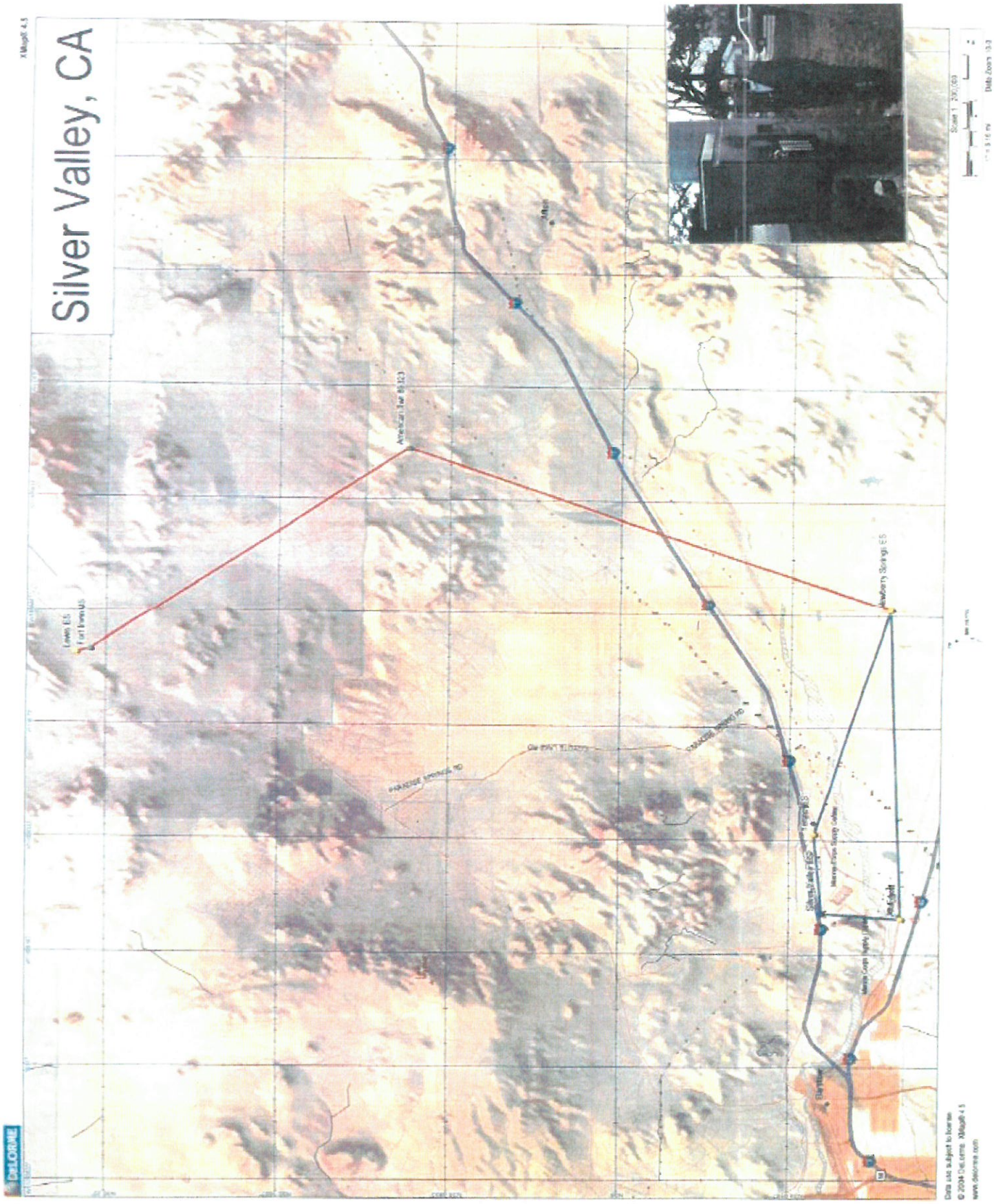
Request for Proposal, eRate Year 15 (2012-2013)
Wireless (Microwave) WAN Backhaul System, District-Wide

[Proposal: 2012-01-WAN]



SILVER VALLEY UNIFIED SCHOOL DISTRICT

Request for Proposal, eRate Year 15 (2012-2013)
Wireless (Microwave) WAN Backhaul System, District-Wide
[Proposal: 2012-01-WAN]



Silver Valley Unified School District

Affiniti, LLC

Current. 12mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	500M shared	$ -	$ 20,993.00

Current. 36mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	500M shared	$ -	$ 14,000.00

Current. 60mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	500M shared	$ -	$ 11,200.00

25,588
17,415.

Silver Valley Unified School District

Affiniti, LLC

500M. 12mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	500	$ 95,000.00	$ 22,750.00

500M. 36mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	500	$ 35,000.00	$ 15,750.00

500M. 60mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	500	$ -	$ 15,050.00

* NEW EQUIPMENTS.

1000M. 12mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	1000	$ -	$ -

1000M. 36mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	1000	$ -	$ -

1000M. 60mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	1000	$ -	$ -

2000M. 12mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	2000	$ -	$ -

2000M. 36mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	2000	$ -	$ -

2000M. 60mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	2000	$ -	$ -

5000M. 12mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Silver Valley Unified School District	7 Sites	5000	$ -	$ -

5000M. 36mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Alternative Education Center	33525 Ponnay	5000	$ -	$ -

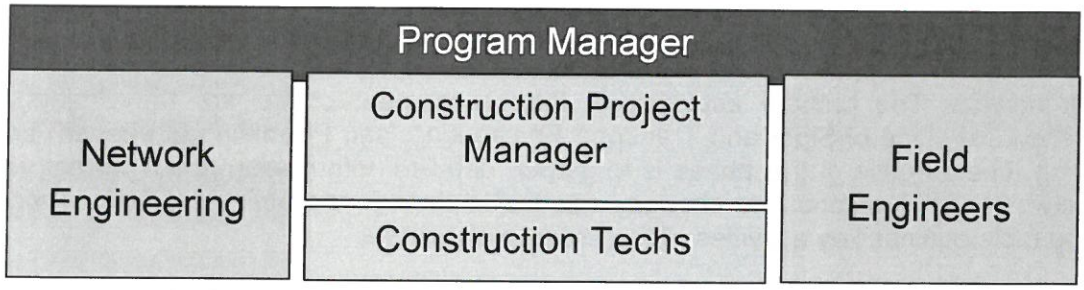
5000M. 60mo pricing

Site Name	Site Address	Site Bandwidth	NRR	MRR
Alternative Education Center	33525 Ponnay	5000	$ -	$ -

Task Name	Duration	Start	Finish
Silver Valley USD - WAN	112d	01/31/19	07/05/19
Contracts Complete	1d	01/31/19	01/31/19
Planning and Engineering - Internet, WAN, NOC	105d	02/01/19	06/27/19
Project Kick Off Meeting	3d	02/01/19	02/05/19
Engineering Design and Planning	18d	02/06/19	03/01/19
Finalize Engineering/Network Configuration Options	15d	02/06/19	02/26/19
Document Network Diagrams	3d	02/27/19	03/01/19
Network Design Complete		03/01/19	03/01/19
Acceptance Test Planning	7d	06/19/19	06/27/19
Test Design	5d	06/19/19	06/25/19
Review Acceptance Test Design with Customer	1d	06/26/19	06/26/19
Modify Test Design	1d	06/27/19	06/27/19
Acceptance Test Plan Complete		06/27/19	06/27/19
Equipment Procurement	54d	02/27/19	05/13/19
Prepare Network Equipment BOM	3d	02/27/19	03/01/19
Order Radios, Switching, and Routing Equipment	3d	03/04/19	03/06/19
Order UPS, Patch Cables, and Misc. Electronics	3d	03/07/19	03/11/19
Receive and Stage Equipment	30d	03/12/19	04/22/19
Assemble, Configure and Test Equipment	15d	04/23/19	05/13/19
Equipment Palletized and Ready to Install		05/13/19	05/13/19
Equipment installation	33d	05/14/19	06/27/19
Install Radios/Switches/Routers at Sites	26d	05/14/19	06/18/19
Configuration and Network Testing	6d	06/19/19	06/26/19
Turn-up and Acceptance Testing	1d	06/27/19	06/27/19
Microwave Sites Live		**06/27/19**	**06/27/19**
Project Closeout	6d	06/28/19	07/05/19
Network Operation Center Activation, Testing	1d	06/28/19	06/28/19
Customer Training and NOC Handoff	1d	06/28/19	06/28/19
System Documentation	5d	07/01/19	07/05/19

PROJECT MANAGEMENT

Affiniti maintains an internal Project Management team to provide support and planning for all projects. A Web-accessible project portal site is accessible by the EP (Education Partner) during deployment for viewing project timelines, seeing status updates and receiving alerts on any changes to the deployment schedule.



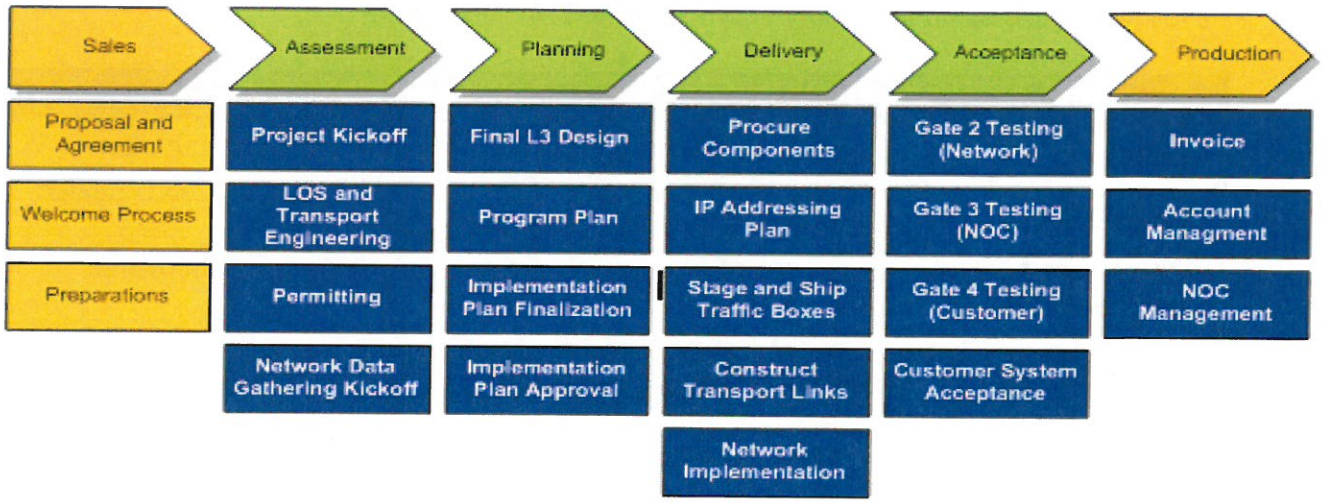
Typical Education Partner Responsibilities

- EP Provides:
  - Project Sponsor
  - Technical Contact
  - Facilities Contact

- **Contact and Sponsor Roles:**
  - For wireless EPs, make decisions on final pole and/or building mount placement
  - Assist with data gathering necessary for implementation
  - Provide handoff point from the local LAN to the Affiniti service provided
  - Work with Affiniti on final site acceptance.

PROJECT IMPLEMENTATION APPROACH

Affiniti takes a phased approach to WAN Implementation.



ASSESSMENT - PLANNING - SERVICE DELIVERY - ACCEPTANCE

Adherence to these phases allows for a thorough and timely completion of the project. Conclusion of each phase is marked by accomplishment of a particular milestone, after which the project can proceed to the next phase. Each project will have a detailed Implementation Plan associated with it that will be agreed upon by Affiniti and the EP. Following is a description of the activities for each phase of the WAN installation.

PHASE I: ASSESSMENT

Affiniti's Assessment phase is vital to the successful deployment and activation of your new network service. The primary activities of the assessment phase are the Project Kick-off Conference Call, Line-of-Sight and Transport Engineering, and Permitting (if needed) and Data Gathering. The purpose of this phase is to gather "detailed" information about current voice and data network configurations and changes needed to deploy and activate Affiniti services. The following table outlines key activities of the assessment phase.

Activity	Description
Project Kick-Off Conference Call	Review of Project Implementation Plan, key contacts, roles and responsibilities, and timeline
Line-of-Sight and Transport Engineering	Review the physical location where the WAN will be deployed, interview the EP's designated contacts, conduct the line-of-sight process and designate pole locations
Permitting	Obtain building permits and zoning variances if required
Preliminary Timeline	Consider necessary intervals for various time-sensitive orders and tasks
Data Gathering	Compile thorough information about the existing WAN, LAN, and telephone system

PHASE II: PLANNING

Using the information obtained during the Data Gathering phase, a detailed plan is developed in preparation for Service Delivery. This information is incorporated into the Implementation Plan and a complete snapshot of the system configuration is created.

The following table summarizes key activities of the planning phase:

Activity	Description
System Design	Assess network design and document system configuration
Program Plan	Review configuration, project roles, responsibilities, and updated timeline
Finalize and Approve Statement of Work	Apply the design to the Implementation Plan for all parties to review and approve
Schedule Resources	Use timeline to schedule resources for Service Delivery implementation

PHASE III: SERVICE DELIVERY

The Service Delivery phase implements the Statement of Work. The following key activities are involved:

Activity	Description
Procure Components	Purchase components required to implement the EP's solution
IP Addressing Plan	Finalize the IP addressing plan
Equipment Staging and Shipment of Equipment	Configure all network equipment per Implementation Plan specifications and ship equipment boxes to the EP's premise
Network Construction	Dig the holes and set the poles in their designated places
Network Implementation	Install equipment in the proper location and initiate functionality to the Ethernet (CAT5) or Fiber (LC Connectors) EP interface

PHASE IV: ACCEPTANCE

Upon completion of primary installation tasks, Affiniti will begin acceptance testing. Each component's test will be performed and documented by a project team member.

At this point the Program Manager will close out the Implementation phase of the project and hand over primary communications to the Affiniti Network Operations Center team for monitoring. At that time, all project-related activities will cease, and communications will be established through the Affiniti Network Operations Center for problem resolution or the Regional Sales Manager for account management.

Activity	Description
Network Testing	Verify Implementation Plan compliance, test all system components and verify connectivity
NOC Testing	Configure and establish VPN connectivity between the NOC and the EP. Verify components can be remotely monitored and supported
Training	Schedule training sessions for system administrators
Site Cut-Over	Move users over to the newly configured system
EP Site Acceptance Testing	The EP accepts each site as it is turned up.
EP System Acceptance	The EP accepts Affiniti deployment; invoice is generated for service

Affiniti Responsibilities and Education Partner Responsibilities

Subject	Education Partner (EP) Responsibilities	Affiniti Responsibilities
Site Contact	- Providing a site contact that is the liaison between Affiniti and the customer, grant access to buildings, make scheduling decisions, etc.	- Providing 24 x 7 access to customers network status and cases via the EP Web portal - Provide escalation procedures
LAN Management	- The EP is responsible for the LAN (Local Area Network) connectivity. This includes all LAN equipment and LAN activity including internal LAN routing, subnets, DHCP and/or DNS changes that need to be made for internal building network access to the WAN. - The EP must provide local LAN IP routing and Ethernet for incoming WAN connection	- Affiniti will validate network access from the building interface to the main MDF switch location (premise demarc) within the building
End-user Help Desk Support	- Providing end user help desk support including applications support, LAN support, Internet access support, VPN support, etc.	- Affiniti will act as "Level 2 and Level 3" support for the EP's technical staff
Change Management	- Notify Affiniti about any change on the network infrastructure that could impact performance or availability	- Work with EP to plan any scheduled down time required for system maintenance
Backups	- Responsible for all customer owned equipment backups	– Affiniti will provide configuration backups of all Affiniti-owned devices
Additional Items	- Responsible for any other activities outlined in the Service Agreement. - Responsible for all other network components not specifically addressed in this proposal - Internal cabling and power	– Responsible for any other Affiniti activities outlined in the Service Agreement

REFERENCES

Customer Name:	Western Plains Library System
Address:	201 South 28th Street Clinton, OK 73601
Contact:	Tim Miller, Executive Director
Phone:	(580) 323-0974
Email:	Tim.miller@wplibs.com
Customer Since	2009
Service Provided:	8 Site WAN Service over Wireless

Customer Name:	Maricopa Unified SD
Address:	45012 Honeycutt Ave, Maricopa, AZ 85239
Contact:	Carter Plante, Technology Director
Phone:	(250) 568-5100
Email:	cplante@musd20.org
Customer Since	2014
Service Provided:	10 Site WAN Service over Wireless

Customer Name:	Dubois Area School District
Address:	500 N. Brady Street, DuBois, PA 15801
Contact:	Randy Sass, IT Director
Phone:	(814) 375-8780
Email:	rsass@dasd.k12.pa.us
Customer Since	2009
Service Provided:	7 Site WAN Service over Fiber

Network Monitoring / NOC: Monitoring includes systems that provide automated monitoring of outages and downtime. Affiniti provides a NOC for support (866) 949-6631 / support@affiniti.com that is available 24x7 days per week. Customer may call, email, or open a ticket via the ticket portal at any time to report problems or request maintenance. Affiniti will provide network statistics, testing data, and monitoring information on request or via Affiniti portal if applicable. Support services are provided for up to four authorized technical contacts that have been given access to the Affiniti NOC.

Scheduled Maintenance: Affiniti will provide email notification to the Customer's technical contact(s) at least 48 hours before a maintenance window. Affiniti will make every effort to work with Customer to schedule a maintenance window that will have minimal impact on Customer operations. In the event there are special circumstances requiring unscheduled maintenance (Emergency Maintenance), Affiniti will provide as much prior notice as is possible. 911 services may not be available during maintenance.

Service Metrics. Affiniti will respond and begin corrective action when the following service specifications drop below the identified threshold for a given site:

(1) *Service Availability: Availability drops below 100%*
(2) *Latency: Average Round-trip Latency exceeds 25ms on a per-circuit basis.*
(4) *Network Jitter: not to exceed G.114 standards more than 0.1% per calendar month*
(3) *Packet Loss: Average Packet loss is greater than 1%*
(4) *Mbps: Throughput is below 95% of the total bandwidth contracted as measured by certified standard testing methods.*

Time to Respond:

1. Affiniti will respond and will begin corrective action within 30 minutes for any Service Outage that is either detected by Affiniti monitoring or reported by Customer.
2. Affiniti will begin processing any other ticket submitted by Customer within 2 hours during normal business hours.
3. Affiniti will process all configuration change requests within 1 business day. Changes will be made during normal business hours unless prior arrangements are made with Affiniti at least 24 hours in advance. If the change is deemed to be a large scale or major change, the NOC will work with the Customer to schedule and coordinate a time to make the changes. Affiniti reserves the right to refuse the implementation of a change if they determine that the change is beyond the scope of the Service, or if it adversely affects other aspects of Service availability.
4. Delays resulting from Customer's equipment and/or software, staff, or users will not count against Affiniti's SLA.

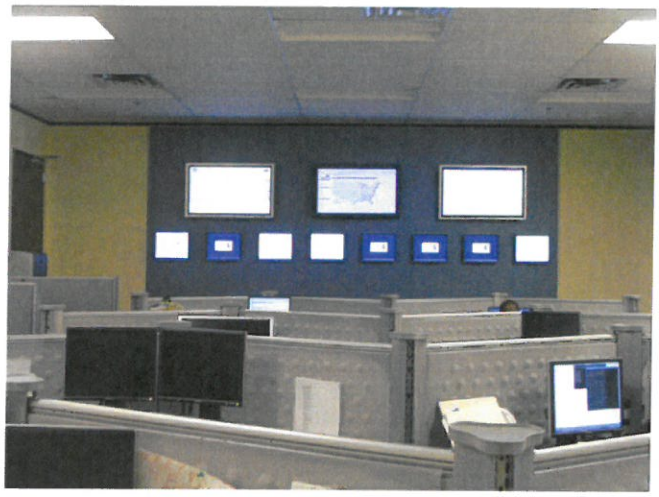
Service Credits: For a given calendar month, within which Affiniti experiences a Service Outage, Customer may request a service outage credit. In order to be eligible for the credit, Customer must log a service credit case within five (5) business days of the outage with verification by Affiniti of the event. Affiniti will apply a service credit based on a pro-rated calculation of the amount of time the service was unavailable during that month using the following formula: (Minutes down / Minutes per month) times MRC. In no case shall the credits during any calendar month exceed the total of Customer's Monthly Recurring Service Charges. Affiniti has no other obligation to compensate Customer due to a Service Outage.

Customer-caused Issues: In the event that a Service Outage or other issue reported by Customer is found to be caused by Customer's equipment and/or software, Customer's staff, or Customer's users, Customer will compensate Affiniti, at Affiniti's standard Labor Rates as listed in the Service Order, for time and materials expended to restore Service performance.

On-site Support: Affiniti will begin a field technician dispatch within one hour of Service Outage verification if the Service cannot be restored remotely, unless Customer is not entitled to on-site support as detailed in the Service Order. Customers not entitled to on-site support may receive on-site support at additional expense by submitting

in writing an approved dispatch request from an authorized Customer contact. Any dispatch for a Customer-caused Issue (as defined elsewhere in this Service Level Agreement) is subject to additional billing. When additional billing is warranted for on-site support, Customer will be billed according to the Labor Rates listed in the Service Order plus any incurred travel costs.

SUPPORT SERVICES



Network Operations Center (NOC)

- **World-class customer service**
- **Redundant NOC with the primary NOC staffed by Affiniti employees**

The Affiniti Support Service team is at the heart of the network management and related services we deliver. They provide the 24 x 7 x 365 monitoring and management of Affiniti services, ensuring performance and availability. If an issue occurs, an Affiniti expert will drive the problem to resolution while keeping you informed.

NOC phone hours for service outages are 24 x 7 x 365

Contact Information

Web Portal: http://support.affiniti.com
Email: support@affiniti.com

NOC	(866) 949-6631
NOC Manager Nicole Nichols	Desk: (512) 334-4070 Cell: (512) 514-5875
Sr. Director of Network Operations Darin Grad	Desk: (512) 334-4067 Cell: (512) 897-8965

Case Management - Speedy Responses to Issues

When an issue occurs, an Affiniti expert immediately notifies the Customer, opens a case and starts the troubleshooting process. All issues are categorized and prioritized based on the system impact. The engineering team leverages the Affiniti NOC knowledge base during trouble resolution to streamline the trouble isolation process and speed the time to resolution.

Affiniti categorizes cases as:

Severity Level	Examples
SEVERITY 1	Complete Affiniti service outage to all users such as WAN, voice, etc.
SEVERITY 2	Partial outage or degraded service affecting one or more sites
SEVERITY 3	Support request, information request, change request
* Priority levels auto-escalate based on time unresolved. The Customer can change the Priority Level at **any** time.	

Each case will be resolved either remotely, by appropriate vendor dispatch or by Affiniti dispatches.

On-site Dispatch: Affiniti provides onsite service when necessary by utilizing certified partners and/or Affiniti technicians. Once need has been determined, technicians are dispatched by the NOC to repair any problems that cannot be resolved remotely. Affiniti's techs are normally dispatched in under one hour once the issue has been identified as requiring onsite service for repair.

Escalation Procedures: Each case follows an automatic escalation process to ensure that all cases are resolved in a timely manner.

- **For a SEVERITY 1 incident**, the NOC will immediate notify the NOC Manager and the NOC Director. The VP of Operations will be notified after one hour.
- **For a SEVERITY 2 incident,** if an incident has not been resolved, the NOC will escalate to the NOC Manager after one hour, the NOC director after four hours, and the VP of Operations after eight hours.
- **For a SEVERITY 3 incident,** if an incident has not been resolved, the NOC will escalate to the NOC Manager after eight hours and the NOC Director after 24 hours.

The Customer may escalate a case at any time.

The table below summarizes Affiniti's escalation schedule:

Escalation Table			
Escalation Path	Severity Level & Escalation		
	Severity 1	Severity 2	Severity 3
NOC Manager	Immediately	After 1 Hour	After 8 Hours
NOC Director	Immediately	After 4 Hours	After 24 Hours
VP of Operations	After 1 Hour	After 8 Hours	
Customer Updates	Every 30 Minutes	Hourly	Every 24 Hours

Case Resolution

Once the incident has been resolved, the NOC engineer will verify with the Customer that there are no outstanding issues before closing the case. Once any incident is closed, an e-mail is sent to the submitter with a close summary and root cause. The Customer can reopen the case if the incident was not correctly resolved.

Response Standards

Affiniti will respond and will begin corrective action within 30 minutes for any service outage that is either detected by Affiniti monitoring or reported by the Customer.

Affiniti will begin processing any other case submitted by the Customer within 2 hours.

NOTE: An extended outage caused or exacerbated by dangerous situations such as extreme weather, fire, ice, or downed electrical line are considered force majeure and are excluded from uptime calculations.

Incident Management

It is important to learn the unknown underlying cause of one or more incidents. The goal of Incident Management is to identify the underlying cause of cases in order to resolve issues and prevent subsequent cases. Incident Management minimizes the adverse effect of issues and problems faced by the Customer that are caused by errors in the infrastructure.

Affiniti resolves underlying problems on managed equipment to ensure system availability. We also proactively recommend software and hardware updates based on manufacturer defect lists.

Configuration Management

The purpose of Configuration Management is to ensure that only authorized hardware and software is in use in the managed environment by identifying, controlling, maintaining, and verifying the versions of all configuration items under support.

Affiniti utilizes enterprise configuration management tools that back up device configurations on a nightly basis and notifies the NOC and engineering immediately when any configuration change is made to equipment in the field. This helps to resolve outages caused by incorrectly configured devices and provides a way to track changes to managed equipment of our Customers.

Affiniti:

- Maintains a record of the last four configurations and versions for each managed device
- Backs up all managed device configurations remotely on a daily basis *if remote backup capability is available*
- Helps Customers set up configuration backup procedures for those managed devices that cannot be backed up remotely
- Follows the Change Management process to implement configuration changes.

Change Management

A change is the addition, modification, move or removal of Affiniti-supported hardware or software. The goal of Change Management is to make sure that standardized methods and procedure are used to carry out changes economically and in a timely manner with minimal risk to the organization. A change could be recommended by Affiniti to resolve or prevent an issue or it could be requested by a Customer.

Requesting a Change: Customers can request a change by opening a case on the Web Portal or by calling the NOC directly. Ideally, changes and service requests are submitted between 6am and 6pm CST. Before implementing a change, Affiniti will assess the ramifications of the change and coordinate the change with the Customer. Once the change has been executed, Affiniti will monitor the change's success before closing the case. All "Change Cases" are viewable via the Web Portal.

Preventative Maintenance

Affiniti works closely with radio and equipment manufacturers so that equipment is up-to-date with preventative maintenance. Affiniti will work with the Customer to schedule any downtime needed so that equipment is up-to-date.

Service Level Management

Service Level Management involves the process of planning, agreeing, monitoring, and reporting on service levels and the ongoing review of service achievements. The goal of Service Level Management is to reach agreement on the service levels and to ensure the standards for our Customers are all being met.

Affiniti will track service levels for all cases and change requests to ensure that service levels are being met. If a service level is at risk, the NOC will follow the escalation procedures previously outlined above.

Universal Service Administrative Co.

Schools and Libraries

USAC Home Schools and Libraries Program Search Tools **Service Provider Download Tool**

SERVICE PROVIDER DOWNLOAD TOOL

This tool provides service provider data for USAC's Schools and Libraries Program. Enter your search criteria then select "Search". If you wish to view and download all service provider data do not enter any search criteria. Click on the hyperlink for the SPIN to view all details associated with a service provider. You can download all data in a CSV (commas separated value) file by clicking the "Export" button.

You can find a detailed data map and definitions for all fields in the Service Provider Download Tool User Guide.

Search Criteria

Service Provider Name	Affiniti	*e.g. full or partial name*
SPIN	143037344	
Status	All	
City		
State	All State	
Zip Code		*e.g. 12345*

Data is updated nightly and includes the latest updates to EPC service provider profile data.

Reset Search

Export

Show 10 entries Search:

SPIN	Service Provider Name	Doing Business As	Status	Contact Name	Email	Phone	Spac Filed (FCC Form 473)
143037344	Affiniti, LLC	FKA TX Communications LLC	Active	Darin Grad	darin.grad@affiniti.com	512-334-4067	2011,2012,2013,2014,2015,2016,2017,2018

Showing 1 to 1 of 1 entries

Previous 1 Next

FCC Form 499 Filer Database

DETAILED INFORMATION

Form 499 Filer 829950 RSS Feed

Filer Identification Information

499 Filer ID Number:	829950
Registration Current as of:	Apr 2 2018 12:00AM
Legal Name of Reporting Entity:	Affiniti, LLC
Doing Business As:	Affiniti, LLC
Principal Communications Type:	Private Service Provider
Universal Service Fund Contributor:	Yes
(Contact USAC at 888-641-8722 if	this is not correct.)
Holding Company:	AFFINITI HOLDINGS INC
Registration Number (CORESID):	0022115869
Management Company:	
Headquarters Address:	9208 Waterford Centre Boulevard Suite 150
City:	Austin
State:	TX
ZIP Code:	78758
Customer Inquiries Address:	9208 Waterford Centre Boulevard Suite 150
City:	Austin
State:	TX
ZIP Code:	78758
Customer Inquiries Telephone:	866-949-6631 Ext:
Other Trade Names:	

Agent for Service of Process:

Local/Alternate Agent for Service of Process:	
Telephone:	
Extension:	
Fax:	
E-mail:	
Business Address of Agent for Mail or Hand Service of Documents:	
City:	
State:	
ZIP Code:	

D.C. Agent for Service of Process:	Stephen Ross Cohn & Marks
Telephone:	323-449-0522
Extension:	
Fax:	323-661-7755

E-Mail:	stephenrobertross@yahoo.com
Business Address of D.C. Agent for Mail or Hand Service of Documents:	1920 N Street Northwest No 300
City:	Washington
State:	DC
ZIP Code:	20036

FCC Registration Information:

Chief Executive Officer:	Andy Perlmutter
Business Address:	9208 Waterford Centre Boulevard Suite 150
City:	Austin
State:	TX
ZIP Code:	78758
Chairman or Other Senior Officer:	Ira Levy
Business Address:	9208 Waterford Centre Boulevard Suite 150
City:	Austin
State:	TX
ZIP Code:	78758
President or Other Senior Officer:	Virginia Bryant
Business Address:	9208 Waterford Centre Blvd., Ste. 150
City:	Austin
State:	TX
ZIP Code:	78758

Jurisdictions in Which the Filing Entity Provides Telecommunications Services:

Alabama
Arizona
Arkansas
California
Colorado
Florida
Idaho
Kansas
Minnesota
Mississippi
Missouri
New Jersey
New Mexico
Oklahoma
Oregon
Pennsylvania
Texas
Washington
West Virginia

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This database reflects filings received by USAC as of Nov. 20, 2018

FCC Form 499 Filer Database Software Version 01.03.06 July 21, 2011

Federal Communications Commission
445 12th Street SW
Washington, DC 20554
More FCC Contact Information...

Phone: 1-888-CALL-FCC (1-888-225-5322)
TTY: 1-888-TELL-FCC (1-888-835-5322)
Fax: 1-866-418-0232

Red Light Display System

FCC | Fees | Red Light Display System

< FCC Site Map

Logged in as FRN: Affiniti, LLC (0022115869) [Log Out]

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Current Status of FRN 0022115869

STATUS: Green

You have no delinquent bills which would restrict you from doing business with the FCC.

The Red Light Display System checks all FRNs associated with the same Taxpayer Identification Number (TIN). A green light means that there are no outstanding delinquent non-tax debts restricting business with the Commission by any FRN associated with requestor's TIN. The Red Light Display System was last updated on 12/13/2018 at 6:36 AM; it is updated once each business day at about 7 a.m., ET.

Customer Service

Red Light Help | FCC Debt Collection | FCC Fees | Web Policies / Privacy Policy

Red Light Display System Help Line: (877) 480-3201, option 6; TTY (202) 414-1255 (Mon.-Fri. 8 a.m.-6:00 p.m. ET)

Red Light Display System has a dedicated staff of customer service representatives standing by to answer your questions or concerns. You can email us at arinquiries@fcc.gov or fax us at (202) 418-7869.

EVIDENCE OF COMMERCIAL PROPERTY INSURANCE

DATE (MM/DD/YYYY) 07/20/2018

THIS EVIDENCE OF COMMERCIAL PROPERTY INSURANCE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE ADDITIONAL INTEREST NAMED BELOW. THIS EVIDENCE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS EVIDENCE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE ADDITIONAL INTEREST.

PRODUCER NAME, CONTACT PERSON AND ADDRESS — PHONE (A/C, No, Ext): 1-877-945-7378

Willis of New York, Inc.
c/o 26 Century Blvd
P.O. Box 305191
Nashville, TN 372305191 USA

FAX (A/C, No): 1-888-467-2378 — E-MAIL ADDRESS: certificates@willis.com

CODE: — SUB CODE:

AGENCY CUSTOMER ID #:

NAMED INSURED AND ADDRESS
AFFINITI HOLDINGS, INC., AFFINITI PA, LLC and AFFINITY, LLC
9208 Waterford Centre Blvd, Ste. 150
Austin, TX 78758

ADDITIONAL NAMED INSURED(S)

COMPANY NAME AND ADDRESS — NAIC NO: 20478

National Fire Insurance Company of Hartford
333 South Wabash Avenue
Floor 22
Chicago, IL 60604

IF MULTIPLE COMPANIES, COMPLETE SEPARATE FORM FOR EACH

POLICY TYPE: Commercial Property

LOAN NUMBER

POLICY NUMBER: 5088285577

EFFECTIVE DATE: 07/09/2018 — EXPIRATION DATE: 07/09/2019 — ☐ CONTINUED UNTIL TERMINATED IF CHECKED

THIS REPLACES PRIOR EVIDENCE DATED: 07/05/2018 WITH ID: W6858307.

PROPERTY INFORMATION (ACORD 101 may be attached if more space is required) ☐ BUILDING OR ☒ BUSINESS PERSONAL PROPERTY

LOCATION / DESCRIPTION
9208 Waterford Centre Blvd., Austin, TX 78758.
38 South Eighth Street, Lebanon, Pennsylvania 17042.

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS EVIDENCE OF PROPERTY INSURANCE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

COVERAGE INFORMATION

PERILS INSURED: ☐ BASIC ☐ BROAD ☒ SPECIAL ☐

COMMERCIAL PROPERTY COVERAGE AMOUNT OF INSURANCE: $ 1,960,000 — DED: $5,000

	YES	NO	N/A		
☒ BUSINESS INCOME ☐ RENTAL VALUE	X			If YES, LIMIT: 1,000,000	☐ Actual Loss Sustained; # of months:
BLANKET COVERAGE			X	If YES, indicate value(s) reported on property identified above: $	
TERRORISM COVERAGE			X	Attach Disclosure Notice / DEC	
IS THERE A TERRORISM-SPECIFIC EXCLUSION?			X		
IS DOMESTIC TERRORISM EXCLUDED?			X		
LIMITED FUNGUS COVERAGE	X			If YES, LIMIT: 50,000	DED:
FUNGUS EXCLUSION (If "YES", specify organization's form used)		X			
REPLACEMENT COST	X				
AGREED VALUE			X		
COINSURANCE			X	If YES, %	
EQUIPMENT BREAKDOWN (If Applicable)	X			If YES, LIMIT: Included	DED: 5,000
ORDINANCE OR LAW - Coverage for loss to undamaged portion of bldg	X			If YES, LIMIT: Included	DED: 5,000
- Demolition Costs	X			If YES, LIMIT: 500,000	DED: 5,000
- Incr. Cost of Construction			X	If YES, LIMIT: Included	DED: 5,000
EARTH MOVEMENT (If Applicable)	X			If YES, LIMIT: 1,000,000	DED: 25,000
FLOOD (If Applicable)	X			If YES, LIMIT: 1,000,000	DED: 25,000
WIND / HAIL INCL ☐ YES ☒ NO Subject to Different Provisions:			X	If YES, LIMIT:	DED:
NAMED STORM INCL ☐ YES ☒ NO Subject to Different Provisions:			X	If YES, LIMIT:	DED:
PERMISSION TO WAIVE SUBROGATION IN FAVOR OF MORTGAGE HOLDER PRIOR TO LOSS	X				

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

ADDITIONAL INTEREST

☐ CONTRACT OF SALE ☒ LENDER'S LOSS PAYABLE ☐ LOSS PAYEE
☐ MORTGAGEE

NAME AND ADDRESS

Western Alliance Bank, ISAOA
P.O. Box 26237
Las Vegas, NV 89126

LENDER SERVICING AGENT NAME AND ADDRESS

AUTHORIZED REPRESENTATIVE

ACORD®

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 07/20/2018

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
Willis of New York, Inc.
c/o 26 Century Blvd
P.O. Box 305191
Nashville, TN 372305191 USA

CONTACT NAME:
PHONE (A/C, No, Ext): 1-877-945-7378 FAX (A/C, No): 1-888-467-2378
E-MAIL ADDRESS: certificates@willis.com

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A: National Fire Insurance Company of Hartfor	20478
INSURER B: Continental Insurance Company	35289
INSURER C:	
INSURER D:	
INSURER E:	
INSURER F:	

INSURED
AFFINITI HOLDINGS, INC., AFFINITI PA, LLC and AFFINITY, LLC
9208 Waterford Centre Blvd, Ste. 150
Austin, TX 78758

COVERAGES

CERTIFICATE NUMBER: W6928622

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	X COMMERCIAL GENERAL LIABILITY CLAIMS-MADE X OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: X POLICY PRO-JECT LOC OTHER:	Y		5088285577	07/09/2018	07/09/2019	EACH OCCURRENCE	$ 1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	$ 1,000,000
							MED EXP (Any one person)	$ 15,000
							PERSONAL & ADV INJURY	$ 1,000,000
							GENERAL AGGREGATE	$ 2,000,000
							PRODUCTS - COMP/OP AGG	$ 2,000,000
								$
A	AUTOMOBILE LIABILITY X ANY AUTO OWNED AUTOS ONLY SCHEDULED AUTOS HIRED AUTOS ONLY NON-OWNED AUTOS ONLY			5088285594	07/09/2018	07/09/2019	COMBINED SINGLE LIMIT (Ea accident)	$ 1,000,000
							BODILY INJURY (Per person)	$
							BODILY INJURY (Per accident)	$
							PROPERTY DAMAGE (Per accident)	$
								$
B	X UMBRELLA LIAB X OCCUR EXCESS LIAB CLAIMS-MADE DED X RETENTION $ 10,000	Y		5088285580	07/09/2018	07/09/2019	EACH OCCURRENCE	$ 10,000,000
							AGGREGATE	$ 10,000,000
								$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y/N ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	N/A					PER STATUTE OTH-ER	
							E.L. EACH ACCIDENT	$
							E.L. DISEASE - EA EMPLOYEE	$
							E.L. DISEASE - POLICY LIMIT	$
A	Errors & Omissions Liability	Y		5088285577	07/09/2018	07/09/2019	Each Claim/Aggregate	$2,000,000
							Deductible	$25,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

This Voids and Replaces Previously Issued Certificate Dated 07/05/2018 WITH ID: W6858308.

Western Alliance Bank, ISAOA is included as an Additional Insured as respects to General Liability, Umbrella / Excess Liability and Errors & Omissions Liability.

CERTIFICATE HOLDER

Western Alliance Bank,ISAOA
P.O. Box 26237
Las Vegas, NV 89126

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Davis Wright Tremaine LLP

Suite 800
505 Montgomery St
San Francisco, CA 94111

Suzanne Toller
415.276.6500 tel
415.276.6533 fax

suzannetoller@dwt.com

March 22, 2018

VIA US MAIL AND EMAIL

PAL Coordinator
Communications Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Re: Advice Letter Submitting Performance Bond for Affiniti, LLC (U7054C) in Compliance with D.13-05-035; Advice Letter No. 8

Dear PAL Coordinator:

Pursuant to Ordering Paragraph ("OP") 8 of Commission Decision (D.) 13-05-035, Affiniti, LLC (U7054C) ("Affiniti") hereby submits an annual copy of its performance bond via this Advice Letter pursuant to General Order ("GO") 96-B and D.07-09-019. This Advice Letter is a compliance filing and eligible for Tier 1 treatment. As required by OP 8, the performance bond is continuous (i.e., there is no termination date on the bond), issued by a corporate surety company authorized to transact surety business in California, and lists the Commission as the obligee on the bond.

A copy of this advice letter is being served on the CPUC Communication Advice Letter Service List and will be served on any persons upon request.

Anyone may object to this advice letter, which was filed on March 22, 2018, by sending a written protest to: Telecommunications Advice Letter Coordinator, Communications Division, 505 Van Ness Ave., 3rd Floor, San Francisco, CA 94102- 3298. Email: TD_PAL@cpuc.ca.gov. The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Suzanne Toller
Davis Wright Tremaine LLP
505 Montgomery Street, Suite 800
San Francisco, CA 94111
Email: suzannetoller@dwt.com

To obtain information and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B.

Please don't hesitate to contact me if there are any questions about this submission.

Very truly yours,

DAVIS WRIGHT TREMAINE LLP

/s/

Suzanne Toller
Attorneys for Affiniti, LLC

Enclosures

cc: Communications Division Service List, "Any Advice Letter Not Fitting Within the Preceding Categories"

Telephone Corporation Surety Bond

Bond No. xxxxxxx 41161360

That We, Affiniti, LLC (hereinafter called Principal) of Austin, Texas, as principal, and Platte River Insurance Company (hereinafter called Surety) of Nebraska, a corporation duly organized under the laws of California, as surety, are bound to the Public Utilities Commission (hereinafter called Obligee or CPUC), as Obligee, in accordance with the provisions of the CPUC Decision 13-05-035, issued June 3, 2013, in Rulemaking 11-11-006, in the full amount of Twenty-Five Thousand Dollars ($25,000.00) for the payment of which we, the said Principal and the said Surety, bind ourselves , our representatives, successors and assigns, each jointly and severally, firmly and unequivocally, by these presents.

WHEREAS, the Principal is licensed by the Obligee as a Telephone Corporation under the provisions of the California Public Utilities Code and;

WHEREAS, the Principal is required to post a performance bond pursuant to CPUC Decision 13-05-035 for the full and prompt payment of any monetary sanction (i.e. fines, fees, surcharges, taxes, penalties, and restitution) imposed against the Principal, its representatives, successors or assigns, in any CPUC enforcement proceeding brought under the California Public Utilities Code and CPUC Decisions applicable to Telephone Corporations.

NOW, THEREFORE, if the Principal shall fully comply with the requirements of the California Public Utilities Code and CPUC Decisions applicable to Telephone Corporations, the above obligation shall be void; otherwise to be continuous and remain in full force and effect. This bond shall become effective on the 12th day of Dec 2013 and shall be continuous. Regardless of the number of years this bond may remain in force, the liability of the Surety shall not be cumulative, and the aggregate liability of the Surety for any and all claims, suits, or actions under this bond shall not exceed twenty five thousand dollars ($25,000.00).

The Surety may cancel this bond by giving thirty (30) days written notice of such cancellation to the CPUC and the Principal by certified mail, it being understood that the Surety shall not be relieved of the liability that may have accrued under this bond prior to the date of cancellation. The Principal must secure a replacement performance bond before the expiration of cancelled performance bond and provide written notice to the CPUC of proof of the replacement performance bond.

The Principal shall provide written notice to the Surety of any attempt by the Principal to transfer or encumber utility property pursuant to the California Public Utilities Code, Article 6, sections 851, *et. Seq.*

Signed, Sealed and Dated this 12th day of February, 2014

Principal: Affiniti, LLC

By: _____

Title: VP-Finance

Surety: Platte River Insurance Company

By: _____

Title: Steven R. Foster, Attorney-in-Fact

41161362

PLATTE RIVER INSURANCE COMPANY
POWER OF ATTORNEY

KNOW ALL MEN BY THESE PRESENTS, That the **PLATTE RIVER INSURANCE COMPANY**, a corporation of the State of Nebraska, having its principal offices in the City of Middleton, Wisconsin, does make, constitute and appoint

MARIE PERRYMAN, STEVEN R. FOSTER, ALLYSON DEAN

its true and lawful Attorney(s)-in-fact, to make, execute, seal and deliver for and on its behalf, as surety, and as its act and deed, any and all bonds, undertakings and contracts of suretyship, provided that no bond or undertaking or contract of suretyship executed under this authority shall exceed in amount the sum of

ALL WRITTEN INSTRUMENTS IN AN AMOUNT NOT TO EXCEED $5,000,000.00

This Power of Attorney is granted and is signed and sealed by facsimile under and by the authority of the following Resolution adopted by the Board of Directors of **PLATTE RIVER INSURANCE COMPANY** at a meeting duly called and held on the 8th day of January, 2002.

"**RESOLVED**, that the President, and Vice-President, the Secretary or Treasurer, acting individually or otherwise, be and they hereby are granted the power and authorization to appoint by a Power of Attorney for the purposes only of executing and attesting bonds and undertakings and other writings obligatory in the nature thereof, one or more vice-presidents, assistant secretaries and attorney(s)-in-fact, each appointee to have the powers and duties usual to such offices to the business of the Corporation; the signature of such officers and the seal of the Corporation may be affixed to such power of attorney or to any certificate relating thereto by facsimile, and any such power of attorney or certificate bearing such facsimile signatures or facsimile seal shall be valid and binding upon the Corporation in the future with respect to any bond or undertaking or other writing obligatory in the nature thereof to which it is attached. Any such appointment may be revoked, for cause, or without cause, by any of said officers, at any time."

IN WITNESS WHEREOF, the **PLATTE RIVER INSURANCE COMPANY** has caused these presents to be signed by its officer undersigned and its corporate seal to be hereto affixed duly attested, this 1st day of January, 2007.

Attest:

PLATTE RIVER INSURANCE COMPANY

David F. Pauly
Chairman & CEO

PLATTE RIVER INSURANCE COMPANY CORPORATE SEAL NEBRASKA

James J. McIntyre
President

STATE OF WISCONSIN
COUNTY OF DANE } S.S.:

On the 1st day of January, 2007 before me personally came James J. McIntyre, to me known, who being by me duly sworn, did depose and say: that he resides in the County of Dane, State of Wisconsin; that he is President of **PLATTE RIVER INSURANCE COMPANY**, the corporation described in and which executed the above instrument; that he knows the seal of the said corporation; that the seal affixed to said instrument is such corporate seal; that it was so affixed by order of the Board of Directors of said corporation and that he signed his name thereto by like order.

DANIEL W. KRUEGER

Daniel W. Krueger
Notary Public, Dane Co., WI
My Commission Is Permanent

STATE OF WISCONSIN
COUNTY OF DANE } S.S.:

CERTIFICATE

I, the undersigned, duly elected to the office stated below, now the incumbent in **PLATTE RIVER INSURANCE COMPANY**, a Nebraska Corporation, authorized to make this certificate, **DO HEREBY CERTIFY** that the foregoing attached Power of Attorney remains in full force and has not been revoked; and furthermore, that the Resolution of the Board of Directors, set forth in the Power of Attorney is now in force.

Signed and sealed at the City of Middleton, State of Wisconsin this 12th day of February, 2014.

PLATTE RIVER INSURANCE COMPANY CORPORATE SEAL

Alan S. Ogilvie
Secretary

THIS DOCUMENT IS NOT VALID UNLESS PRINTED ON GREEN SHADED BACKGROUND WITH A RED SERIAL NUMBER IN THE UPPER RIGHT HAND CORNER. IF YOU HAVE ANY QUESTIONS CONCERNING THE AUTHENTICITY OF THIS DOCUMENT CALL 800-475-4450.

PR-POA (8-07)

California Public Utilities Commission

Any Advice Letter not fitting within the preceding categories.

NOTE: If you want to be removed from a list, please send an email to: telcoadviceletterservice@cpuc.ca.gov

Select another list

Export To Excel

First Name	Last Name	Email Address	Company	UNumber	Date Submitted
Ross	Johnson	att-regulatory-ca@att.com	AT&T California	1001	2/24/2012
Hope	Christman	hope.christman@verizon.com	Verizon California Inc.	1002	2/27/2012
Steve	Fetzer	sfetzer@4cct.com	CCT Telecomm		3/1/2012
Anita	Taff-Rice	anita@icommlaw.com	icommlaw		3/1/2012
John	Gutierrez	John_Gutierrez@cable.comcast.com	Comcast Phone of California, LLC	U-5698-C	3/1/2012
Andrew	Rasura	arasura@tcastcom.com	Blue Casa Telephone	U-7222-C	3/2/2012
PHILIP	JOSEPHSON	PJOSEPHSON@STERLINGBUSINESSLAW.COM	TNCI		3/5/2012
KAREN	MCBEE	TRUCKEE25@AOL.COM	PPG COMMUNICATIONS		3/6/2012
Michelle	Salisbury	michelle.salisbury@crowncastle.com	CA - CLEC LLC & NewPath Networks, LLC	6936 & 6928	3/13/2012
Yvonne	Wooster	ysmythe@caltel.com	Calaveras Telephone	U-1004-C	3/16/2012
Floyd	Jasinski	f.jasinski@surewest.com	SureWest	2334, 3964, 4931	3/26/2012
Karen	Ritter	CAservicelist@tminc.com			4/2/2012
davina	hunter	davinahunter29@gmail.com			4/23/2012
Winafred	Brantl	wbrantl@kelleydrye.com	Kelley Drye & Warren LLP		4/24/2012
Craig	Teal	cteal@pointtopointinc.com	Point to Point, Inc.	6066	5/1/2012
Jim	DeLoss	jim.deloss@consolidated.com	Consolidated Communications	1015	5/29/2012
Araseli	Garcia	araselig@lacuracao.com	CuraTel LLC	U-6610-C	5/30/2012
Enrique	Gallardo	enriqueg@greenlining.org	The Greenlining Institute		6/6/2012
Suzanne	Toller	suzannetoller@dwt.com	Davus Wright Tremaine		6/12/2012
Judy	Pau	dwtcpucdockets@dwt.com	Davus Wright Tremaine		6/12/2012
Dean	LaChapelle	deanvic@yahoo.com	Point To Point Inc	6066	6/12/2012

Jane	Whang	janewhang@dwt.com	Davis Wright Tremaine		6/13/2012
Melissa	Slawson	melissaslawson@dwt.com	Davis Wright Tremaine		6/13/2012
Charlie	Born	Charlie.Born@ftr.com	Frontier Communications	1024	6/26/2012
Angela	Janssen	ajanssen@telecomcounsel.com			7/3/2012
Michael	Mulkey	mike.mulkey@ringcentral.com			7/6/2012
Risa	Hernandez	rhh@cpuc.ca.gov	CPUC		7/6/2012
Niki	Bawa	nb2@cpuc.ca.gov	CPUC		7/23/2012
Robert	Schwartz	pro@cpuc.ca.gov			8/16/2012
Nancy	Lubamersky	nlubamersky@telepacific.com	TelePacific Communications		9/13/2012
Jennifer	Brunner	jlb@brunnerlaw.com	Brunner Quinn		9/17/2012
Steven	Fenker	steve@tsihomephone.com	Nexus Communications	U-4387-C	9/17/2012
Steven	Fenker	steve@tsihomephone.com	Nexus Communications	U-4387-C	9/17/2012
Amanda	Yang	amanda.yang@recurrentenergy.com	Recurrent Energy		9/24/2012
Lyndall	Nipps	lyndall.nipps@twtelecom.com	tw telecom of california lp	U-5358-C	10/18/2012
Tony	Rafati	trafati@semprautilities.com			10/29/2012
sarah	friedman	sarah.friedman@sierraclub.org	Sierra Club		10/29/2012
Christine	Mailloux	cmailloux@turn.org	The Utility Reform Network		10/30/2012
John	Clark	jclark@goodinmacbride.com			11/14/2012
John	Clark	jclark@goodinmacbride.com			11/14/2012
John	Clark	jclark@goodinmacbride.com			11/14/2012
Stefanie	Edwards	sedwards@bluecasa.com	Blue Casa Telephone		12/3/2012
Christine	Mailloux	cmailloux@turn.org	TURN		12/6/2012
Beth	Blair	beth.blair@dgs.ca.gov	State of California	don't have one	1/24/2013
Bill	Peters	bill.peters@argusmedia.com	Argus Media	N/A	2/26/2013
Michael	Heyenga	cwa9509@gmail.com			2/28/2013
badruden	juma	upstudent9@gmail.com	myself	7627	3/14/2013
Kim	Isaacs	kdisaacs@integratelecom.com	Integra		3/27/2013
Kristie	Ince	kristie.ince@twtelecom.com	tw telecom of californa lp	U-5358-C	3/27/2013
Kristopher	Twomey	kris@lokt.net			5/23/2013
Elizebeth	Hansen	eh2726@att.com	AT&T	1001	5/29/2013
Peter	McElligott	pmcelligott@wiltshiregrannis.com	Citrix Communications LLC	U-7241-C	6/11/2013
Margaret	Tobias	info@tobiaslo.com			6/18/2013
Heather	Kirby	hkirby@telecomcounsel.com	Lance J.M. Steinhart, P.C.		6/24/2013
William	Yeager	william.yeager@stellarenergy.com	Stellar Energy GP, Inc.		8/5/2013
Inna	Vinogradov	inna@icommlaw.com			8/6/2013
Paula	Schneider	paula@crockerlawfirm.com	Crocker & Crocker		8/9/2013

Scott	Kellogg	scottekellogg@me.com	Kellogg Law Group, LLC		8/12/2013
Lyndall	Nipps	Lyndall.Nipps@windstream.com	Windstream		8/16/2013
Nicole	Winters	Nicole.Winters@windstream.com	Windstream		8/16/2013
Kristin	Manwarren	regulatory@intelepeer.com	IntelePeer	U-7175-C	8/19/2013
James	McTarnaghan	jmctarnaghan@perkinscoie.com	Perkins Coie LLP	U-4231-C	8/23/2013
N.A.	Tannenbaum	cpuclists@gmail.com			9/8/2013
Traci	Galbreath	tgalbreath@wiltshiregrannis.com			10/16/2013
Greg	Diamond	Greg.Diamond@twtelecom.com	tw telecom	U-5358-C	10/22/2013
Angel	Barragan	Angel@FirelineBroadband.com			11/21/2013
Mark	McDonald	markm@siteserver.com	Siteserver, Inc.		12/2/2013
Kevin	Ashworth	regulatory@bluehatservices.com	Blue Hat Services		12/3/2013
Randy	Whitehead	randy.whitehead@zayo.com	Zayo Group, LLC		12/19/2013
Shawn	Pitner	admin@empyrewireless.com	Empyre Wireless LLC		12/26/2013
Jon	Sarafian	cpucsubscriptionupdates@yahoo.com			1/17/2014
G	Rogers	grogerswcms@live.com			2/2/2014
william	meyer	william.meyer@cpuc.ca.gov			2/3/2014
Paul	Goodman	paulg@greenlining.org	The Greenlining Institute		2/4/2014
Timothy	Naple	tnaple@luxbridge.com	LuxBridge		2/6/2014
Jon	Sarafian	jonathansarafian@me.com			2/6/2014
SUE	KATELEY	SUE.KATELEY			2/7/2014
SUE	KATELEY	sue.kateley@asm.ca.gov			2/7/2014
Kelly	Faul	kelly.faul@xo.com	XO Communications Services, LLC	U-5553-C	3/28/2014
christian	younce	christian@mt2tele.com			4/17/2014
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CALIFORNIA PUBLIC UTILITIES COMMISSION
Advice Letter Filing Summary Sheet (PAL)

(Date Filed / Received Stamp by CPUC Industry Division)

Date AL served on parties: March 22, 2018

Company Name: Affiniti, LLC (fka TXC Communications, LLC)	**CPUC Utility Number U-7054 -C**
Address: 9208 Waterford Center Blvd, Suite 150	☐ GRC-LEC ☒ URF-Carrier ☐ Other
City, State, ZIP:: Austin, Texas 79758	☐ Commission Resolution Requested ☐ Carrier of Last Resort (See D.96-10-066)
Filing AL #: 8 **Requested Effective Date:** March 22, 2018	**AL Tier** I ☒ II ☐ III ☐

	Name:	Email Address:	Phone No.:	Fax No.:
Filer	Suzanne Toller	suzannetoller@dwt.com	415-276-6500	415-276-6599
Certif.	Judy Pau	judypau@dwt.com	415-276-6500	No. Tariff Sheets: n/a

(Name, email address & Phone and FAX numbers *are Required for "Filer"*)

Tariff Schedules: N/A **Keyword: Decision 13-05-035**

(see keyword list on reverse)

For Contract Keyword, Type: Government ☐ Other ☐ Date Executed _____ Contract Total Rev ($)_____

Subject of filing: Annual Performance Bond Filing
(Service(s) included)

Authorization for filing: D.13-05-035
(Resolution #, Decision #, etc.)

Affected services:_____
(Other services affected, pending or replacement AL filings)

Rate Element(s) affected *and* % change: _____
(*Non-recurring* and / or *recurring*)

☐ Customer Notice Required (if so, please attach)

Notes/Comments: _____
(Other information & reference to advice letter, etc.)

File Protest and/or Correspondence to:
Director, Communications Division
505 Van Ness Ave., San Francisco, CA 94102
***and if you have email capability, ALSO email to*:**
TD_PAL@cpuc.ca.gov
Protest also must be served on utility:
(see utility advice letter for more information)

GRC-LEC = Cost of Service LEC Carrier
URF-Carrier = Uniform Regulatory Framework Carrier (see D.06-08-030/D.07-09-019)
OTHER = Wireless (CMRS) Carrier

(FOR CPUC USE ONLY)

☐ Resolution Required ☐ Executive Action Resolution Req'd. ☐ TD Suspension on: ___ / ___ / ___ ☐ Comm. Suspension on: ___ / ___ / ___ Resolution No.: T - _____ *Rev. 09/24/07*	Supv. / Analyst _____ / _____ Due Date to Supv.: _____ Analyst Completion Date: _____ Supervisor Approval Date: _____ AL / Tariff Effective Date: _____ Notes: _____

CALIFORNIA PUBLIC UTILITIES COMMISSION

KEYWORD LIST
FOR TELECOMMUNICATIONS UTILITY
ADVICE LETTER FILINGS

(Revised June 30, 2008)

Keywords:	***Description:***
Service Changes	Any ***permanent*** change(s) to *currently tariffed* rates, charges, and/or terms and/or conditions of service
Special / Provisional Offerings	Any ***non-permanent*** change(s) to *currently tariffed* rates, charges, and/or terms and/or conditions of service (i.e. promotions and grandfather requests, etc.)
Decision / Resolution Compliance	Any filing made in compliance with a Commission order *(indicate order number(s))*
Contracts	Any contract or agreement ***other than*** a negotiated interconnection agreement; please indicate type (government or other),date executed, and total revenue ($)
Interconnection Agreement	Any negotiated interconnection agreement per Section 252 of the Telecommunications Act
New Service	Any **new tariffed** service offering
GRC	Any General Rate Case filing
Carrier Information Changes	Name, DBA, contact information, mergers, transfers of control, and other licensing actions ***not requiring*** a formal application
California High Cost Fund-A (CHCF-A)	Any CHCF-A program filing requiring Commission action by Resolution
California High Cost Fund-B (CHCF-B)	Any CHCF-B program filing (including Carrier of Last Resort certification) requiring Commission action by Resolution
California Teleconnect Fund (CTF)	Any CTF program filing requiring Commission action by Resolution
Universal Lifeline Telephone Service (ULTS)	Any ULTS program filing requiring Commission action by Resolution
Deaf and Disabled Telephone Program (DDTP)	Any DDTP program filing requiring Commission action by Resolution
Eligible Telecommunications Carrier (ETC)	Filings made to be designated as an ETC, to continue ETC designation, or to have ETC designation rescinded.
URF Carrier detariff filing	Tier 2 filing requesting to detariff pursuant to D.07-09-018, or file notice of new detariffed offers.

WORKSITE EMPLOYEE HANDBOOK

TriNet

Chapter Five: Safety

All worksite employees have a stake in keeping the workplace safe, pleasant, and free of hazards of any kind. We rely on you to help make the company a friendly, secure place to work. As a worksite employee, you are subject not only to the policies set forth below, but also to any safety-related policies maintained by your company. Check *login.trinet.com* for any such policies.

What to Do if You Sustain a Work-Related Injury

Report all injuries to your manager or supervisor immediately or as soon as possible. The manager should report the injury via the TriNet dedicated reporting line: 1.866.443.8489. TriNet representatives are available to take calls 24 hours a day, 7 days a week. If emergency medical attention is needed, please go to the nearest medical facility or dial 911. In any event, the injury still must be reported within 24 hours of the injury, so the claim can be reported to the TriNet workers' compensation carrier.

In the event of a death in the workplace, in addition to notifying your manager and TriNet, you must notify the Occupational Safety and Health Administration (OSHA) within eight hours of the fatal accident. OSHA toll-free: 800.321.6742.

Workplace Security and Anti-Violence Policy

The company is committed to providing a violence-free workplace for its worksite employees. In keeping with this commitment, it has established an anti-violence policy that prohibits actual or threatened violence by worksite employees against co-workers or other persons and applies to both on-site and off-site conduct. The policy also is intended to promote workplace security by addressing situations in which outsiders enter the workplace and engage in violent acts or threaten worksite employees with violence. Although some kinds of violence result from societal issues that are beyond our control, the company believes that it can adopt some measures that will protect our worksite employees. Any worksite employee who commits or threatens any violent act against any person while on company premises or at work will be subject to immediate discharge.

Worksite employees are required to report any incident involving a threat of violence or act of violence immediately to their manager or to another manager or officer of the company. If you become aware of an imminent act of violence, a threat of imminent violence, or actual violence, immediately seek emergency assistance. In such situations, you should contact your manager and, when appropriate, contact the law enforcement authorities by dialing 911. If your manager is not readily available, you should immediately inform another manager in the company or TriNet so that appropriate action can be taken.

Similarly, if worksite employees become aware of any workplace security hazards or identify methods of increasing security in the workplace, they should report that information to their manager or another company manager or officer. Worksite employees may report any and all concerns without fear of retaliation of any kind. Moreover, worksite employees may make such reports anonymously.

Drug-Free Workplace

We all have the responsibility to maintain a safe and efficient working environment. As such, these guidelines apply to all worksite employees; your company may have additional provisions or policies for which you are responsible, outlined at *login.trinet.com.*

Worksite employees who work while impaired by drugs or alcohol present a safety hazard to themselves and coworkers. As a responsible individual, you should report to work fit to perform the duties of your job. The presence of drugs and alcohol in the workplace limits our ability to provide high-quality service to our customers, and will not be tolerated. Any worksite employee who engages in the following conduct may be subject to discipline, up to and including termination of employment:

- Use, possession, sale, or solicitation of illegal drugs while on duty, on company premises, or company time;
- Unauthorized use or possession of alcohol while on duty, on company premises, or company time; or

- Reporting to work impaired by alcohol or illegal drugs.

The legal use of prescribed drugs or over-the-counter medications that do not impair a worksite employee's ability to perform the essential job functions effectively and do not endanger the worksite employee or other individuals in the workplace is permitted on the job. The misuse and/or abuse of prescription medications and/or over-the-counter medications is strictly prohibited.

We encourage worksite employees with alcohol or drug dependencies to take advantage of our free and confidential Worksite Employee Assistance Program (EAP), described in the Guidebook and on the TriNet platform. A worksite employee with a drug or alcohol problem may request approval to take unpaid time off to participate in a rehabilitation program. The time off will be granted if the absence will not impose an undue hardship on the company. However, the company may terminate the worksite employee's employment without providing an opportunity to participate in a rehabilitation program if the worksite employee's current use of alcohol or drugs prohibits the worksite employee from performing his or her duties or endangers his or her health or safety or the health or safety of others.

To help ensure a safe, drug-free workplace, the company has the right to inspect worksite employees while on duty or on company property, including their persons, desks, lockers, and/or personal property, to the extent permitted by applicable law. We also have the right to investigate any possible violations of this policy. If anyone refuses to cooperate with an investigation of this nature (which may include medical testing for alcohol or drug use) the company may choose to discipline the worksite employee. Withholding consent or failing to cooperate with any of these measures could subject the worksite employee to disciplinary procedures, up to and including termination of employment.

If a worksite employee is convicted of a drug-related charge which occurred in the workplace, TriNet must be notified within five days. After receiving notice of such a conviction, the company will take appropriate action, which could include disciplinary action, including termination of employment.